

**CALGARY LADIES GOLF ASSOCIATION
EXECUTIVE MEETING
WEDNESDAY FEBRUARY 21, 2018
INGLEWOOD GOLF & CURLING CLUB
MINUTES**

1 CALL TO ORDER & WELCOME AT 7:07 PM

- Change to Agenda - approval of Minutes of Sept 27, 2017 Executive meeting to be added to the agenda.
- Adoption of Minutes from Sept 27 2017 Exec meeting held at County Hills. Move to adopt by Margie Nicol, seconded by Cindy Beaudet. All in favour.
- Executive present: Monique Morrison; Diane Jones; Susan Plum; Marilyn O'Connor; Gaylene Donald; Jennifer Baerg; Cindy Beaudet; Karen Saunders; Debbie Cook; Margie Nicol; Shannon Lefroy; Monika Jansen; Elayne MacDonald and "virtually" Maureen Best. Sylvie Dugas arrived 7:20pm
Absent: Linda Wagner

2 REPORTS

All of the reports have not been posted to website. Sylvie Dugas not present although expected. Skip over Sylvie's report and also Moniques as they tie in to each other.

Treasurer, Diane Jones - budgets are posted.

She created budget/spreadsheet using budget and actual figures from 2017 for the Ladies Am; Senior Ladies and one for Juniors. There is \$10,374.20 in bank account. We switched banking operations to Quarry Park branch where three (Monique, Elayne and myself) became signatories. Also a master budget posted. The challenge is that there is not an accounting program and every year there is a new person in this position which creates a process. Cindy suggested instead of program alone being purchased that the CLGA could invest in a laptop with an accounting program added. Data would be on it and only minimal training to incumbent would be required. This was well received by all.

- **Action Item** - Diane to research cost of laptop/program.

Maureen questioned whether the \$700 deficit on the budget was allowed. Slight operational loss not problem when \$10,000 plus in bank and not taking into account possible sponsors.

Amateur Chair - Maureen Best

Reported that they've had couple meetings and volunteer positions are filled. They would like to keep cost at \$170 to encourage participation however requesting a \$10 rebate to help with food costs. Inglewood has committed to provide food at cost and would like to keep 2 lunches,

banquet, snacks and water. Club also providing half price practice rounds @ \$42 for the month of June for players registering prior to June 1. Player info booklet ready for approval by her committee, as is Registration Now poster. Planning of tournament in tune with survey results. We would like to provide tee gift but depends on spend money available. Thinking there will be a choice of 3 various kinds of soup and sandwich buffet style - different each day. Volunteers will get snacks. Would like to provide all food to Rules Officials and perhaps small gift. Early to make decision on \$10 (Sylvie). Without subsidy something comes out as rising costs. Presented budget includes the subsidy (Diane). Thought consensus, we were moving away from tee gifts and could put these \$ into food budget. Trying to make tournament memorable - Tee gifts are budgeted at \$15 but recognize they may have to go (Maureen). No tee gift last year. There was a subsidy last year for tournaments and we do have \$10,000 plus in bank and low participation. It's only \$960 if full field. (Diane). Cindy -rather see it as subsidy for early registration. Pointed out we have incentive of half price practice rounds.

Suggestions:

Gaylene - take \$1440 budgeted for tee gifts out, put \$960 of that into food (instead of \$10 subsidy) and with the plus difference (\$480) buy some draw prize gifts that can be drawn at the end of the tournament.

Cindy - offer drink ticket instead of tee gift. (Elayne) - We already have included that in budget. Drink ticket will be attached to banquet ticket to encourage players staying (Diane).

Karen - be creative , take out a lunch and give 2/1 appie coupon - however as per survey, food is most memorable aspect that people take away.

Diane - Tee gift at \$15 could be \$10...perhaps cool towel. Sylvie said their give away memory stick not a tee gift but just a gift. Cost was around \$4.50 pp. Thought if tournament was made to be big deal it would boost participation and field would be full (Diane).

Monique - do we want to table this till March 1 and reconvene the matter at March 21 exec meeting? Not really going to know any early numbers by our meeting as people don't necessarily register early. Don't think they'll have problem filling, Cindy says Inglewood has it all (proximity, walkable, difficult front 9). Not been full in previous years. Tournament is overlapping with Junior Provincial Amateur so not as many younger players. They will have to choose.

Monique informed Maureen we were not ready to make a decision and asked about drop dead date for ordering tee gifts. Maureen - their committee next meeting not till beginning of May. Make recommendation to amateur committee to give gift cards as tee gifts, if money in budget, which can be purchased last minute. Win, win as money stays at golf club and encourages further spending.

Maureen still asked committee to consider the \$10 subsidy. Will be addressed at next meeting. Flight prize money questioned \$3050.00. But all broken down and same budget for full field 96 players as in previous years.

Susan Plum stated she believes players are more interested in food etc than tee gifts.

Senior Amateur - Marilyn O'Connor/Linda Wagner

Reported Linda mostly organizing. Full group of volunteers and met at least 3 times and very much under control. Budget a challenge and sitting in same position as Amateur. Linda had

talked to Monika a few times regarding their budget and asked if they could charge more although want to keep within \$120. It's a struggle to get courses to commit and think tournaments should be standardized. Some courses more capable and can get volunteers easily. For Winston we would want 2 Rules people. Important for Pace of Play..two holes spread apart and need officials at these locations. If getting Rules people from AGA then it is \$250 honorarium for 2 days per official. Suggested this should come out of CLGA budget. Officials we use have to be accredited. If putting in place for one tournament, would need to do for all. Struggle to get volunteer officials to give up their time hence Maureen's desire to give gift certificate. AGA has basic plan and also set up the course etc. Sylvie - motion should be made if CLGA to pay. Need to know the total cost though and who would be responsible for making sure officials are in place for these. Karen - if Executive communicated at beginning of year to AGA re the tournaments we required them for, no other committee has to then worry as they would be in place with the CLGA bearing responsibility.

Officials required would be 2 each for Amateur and Senior and perhaps only 1 for Junior. Cost could be more for 3 day Amateur. Shannon - Chris Thompson has level 3 and she would like to give him first right of refusal for Juniors as he is very proactive and wants to be involved as he has in past.

- **Action Item** - Monika to get cost of AGA Rules Officials for our 3 tournaments in 2018.

Marilyn has taken out tee gift still doing lunch on first day and dinner on second day.

Tee gifts are in the Senior budget posted.

Diane pointed out her numbers are now way off since she had not received Marilyn's budget in advance. She requested a copy be sent to her for posting. There was a subsidy last year provided for Seniors.

Monika - Volunteers need to be fed but budget needs to be under control as seems high number. If take out Rules \$500 and add \$5 tournament fee then should be ok. Diane needs to see financial budget first. Linda has a figure of \$900 that they would have to chop off as over budget. Volunteer lunches high but out all day - Spotters would get bagged lunch.

Monique said \$130 seems reasonable price to charge. Monique asked for a motion. Diane still wants to see budget. Registration starts March 1.

MOTION by Margie Nicol that Senior Amateur entry fee be raised to \$125 for 2018. Seconded by Debbie Cook. All in favour.

Karen - need to get over being apologetic for cost. These are great tournaments. These prices have been static for a while. Price is not the deciding factor for entrants. Sell amazing value and great golf.

Maureen asked the timeline re costs of Rules Officials. Monique said hopefully by next meeting March 21, 2018.

Marilyn said other items e.g. keeper trophies will bring up at next meeting.

Junior Development - Shannon Lefroy

Reported that Jennifer Davidson reached out to herself and Monika at end of golf season to see if interested in teaming up for a junior development camp. Using some of their resources to get

our camp more noticed and fill void they are desperately looking for. Luke Workman who was collaborating with Alberta Golf was one of main coaches of Alberta team is no longer working with them so this has created a space for us which I think is good but I needed approval of the board before decisions. Trying to hit a target group that isn't being reached right now and they have a lot of volunteers. She is good friends with Kathy Burton who was doing development camps. Luke was limiting attendance to only the up and coming - Elite. Not Alberta Golf's vision, subsequently no junior girls team this year. Kids were forced to go to Glencoe to the camps. How do we get kids out that are not from private clubs (Karen). Shannon says kids parents more likely to look to AGA camps than CLGA or City of Calgary Rec.

Shannon does not have a contact at City as previous guy has been let go. We don't have to go with AGA can look at City. AGA seem to be in tune with our vision. Our vision is to create a space for junior girls who have already had swing lessons at their club who are maybe looking to play inter club and some competition. Maybe in Cities which are fledgling but not necessarily in Provincials or National level. Our budget would be same or less as it would likely be at Willow Park but Judy has offered Glencoe again however if trying to get away from elite golf status then we should start moving around. AGA have 4 camps they run and they would like to include us in 1. They don't want to take away from any of our Golf Professionals that have already said they would help. We struggled last year as 3 of golf pros didn't show up. Has to be consistent. Feel we should attach to AGA for a year and see how it goes. May not be this year if all done already. Their site has advertised our stuff on their website for the first time. Trying to up the points for kids. Good opportunity for kids to get a win if going south to play in college etc...they don't know The Calgary Junior City Championship. Tiffany, Kim Carrington started so don't want to totally give up to them. She has contacted me twice so seems genuine in wanting to promote junior girls golf. She's wants to brand our camp with AGA.

Gaylene said should just look at pros and cons of us attending one of their camps. If there is only one and they are willing to help us out then it is a win win and not much discussion needed. It's a lot of work putting on these camps so help would be good. Cindy - lets see the numbers they are looking for and cost. They just want to know if they can attach their name to us. I need to talk to Kathy re this. Karen - Again you should explore the City of Calgary to try for a way for girls who are not members of a club to be included. They should have an opportunity. Don't see any cons to this AGA proposal. No major downside.

No motion required if we all agree to do this. All agreed

We have 2 sponsors. Try to get money ahead of time and by March 21 should have one check. We are going with Tiffany necklace as prize from here on in. Necklaces we have in stock are tarnished and one given last year was replaced with Tiffany one. Sponsor covers cost. We still have 2 or 3 of other ones. Maybe we can take back to Michael Hill to see if they can fix although as still boxed.

- **Action Item** - Shannon/Monika to take back tarnished necklaces to Michael Hill for potential fix.

Tournament Liaison - Monika Jansen

Reported she made a list of recommendations for tournament chairs: breakfast, lunch, possibly limited menu, no tee gift, preference of using one course. This should be negotiated at time of

commitment. Easy access to practice rounds. I will add on that CLGA will pay for Rules Officials for tournaments.

Trying to work on a budget template to pass on each year to make it simpler. I've worked quite a bit with the Senior and not at all with Amateur. It is basically a per person value so that we will know if eg 75 players what the cost per player should be to the host club.

Sylvie - when survey came up thought it would be good for Monika to do this so that there are guidelines but questioning the \$15 per person participant fee that went back to host club.

Difficult if Am chair asks GM to give it back to committee to spend (as they had to do). Should be clear in guidelines that this fee is a thank you to the GM/club for hosting not necessarily to cover part of green fees. Some clubs give it back to committee, some don't. It comes off the participant fee. Debbie calls it a facility fee. Provincial tournaments charge \$40 per day fee..that is why they are more expensive to enter. Let club GMs individually decide if they keep it or give back to committee. Debbie still has to include in her negotiations as a benefit to the host club. Cindy - as a test for Inglewood. If they coded all wine/alcohol sales etc under one code for the tournament, this total would be a real number. Diane said in previous history a club created a new account and everything got charged to the account and then they paid one bill and knew what cost of hosting. Sylvie says she has that number from last years Am and can get it easily. If future clubs know these food sales, pro shop, cart rentals, etc., it is a good real number to record, and a sales pitch. Senior Am to look into also.

- **Action Item** - Sylvie to provide Country Hill's numbers from Am 2017

Established that committees pay for keeper trophies and engraving. Should be in tournament budget if giving. There is Low Gross; Low Net; Overall Low Net and Super Seniors that CLGA oversees. Last year there were trophies at Seniors \$200 that was paid for by tournament. Karen needs replacement for T of C so have to transfer names and get new piece.

Riley's - Cindy Beaudet/Jennifer Baerg

Reported that Save the Date is out. We open for registration March 1. Basically in holding pattern. Booked Calgary Golf & Country Club for our soirée for May 9 and championship day been booked at Canyon. We pay for our own trophies and give no tee gift. We only get certain amount of money from Rileys for our soirée at Country club. We will have to add to that this year as we went over last year by quite a bit. Need to accrue as next year our 35th anniversary and plan big things. Entry fee is \$120.00 per 2 person team. We pay no other fees. Ladies is best tournament according to others. Men's do lottery, our draw system much better. We still have to get some trophies engraved. We're building our database so there will be more people to email out since we're keeping a record of past participants now. If previous players haven't registered we can send reminder. Only concern was privacy law. In Rileys when you agree to enter you agree to receive certain info from them. Someone phoned privacy commission and created a problem. Solution: There is an unsubscribe box. Registration ends April 10. First game..when snow is gone.

Fees/dues - regarding clubs not giving us accurate numbers. Proposing we give a years notice and bill each club based on a rate for nine hole/18 hole etc. This pricing format would secure our

budget. Example - \$275 per 9 holes. This would be a consistent amount every year. This is about how we invoice the clubs. Right now it is \$2 per lady member. Cindy, Monique and Carlyn had discussions last year. We are finding some clubs are not accurately reporting their numbers. Concluded to use Golf Canada numbers for each club in 2018. Some flaws with this too maybe as clubs like Inglewood who have public ladies leagues some ladies could have registered with Golf Canada through Inglewood but are not part of CLGA. We would have to change the bylaws if changing billing process to 9/18/27/36 hole invoicing. Alberta Golf currently charge by how large the facility is. This is how City men do it too. Something we should put into place in year or two. Need to give enough notice.

Sylvie concerned that they have 2 x 18 holes and with only 300 ladies this cost would be significant per lady as compared to a 9 hole course with same membership for example that would be 4 times less per lady for the same benefits. Men get billed this way regardless of membership. Would just be added to your club fee. The club would know this was a consistent fee.

Debbie saying we are missing a big opportunity since if a player joins a club after our billing we do not see that money. Monique said we are trying to address that this year.

Sell to clubs that it is more standardized method and will be consistent known cost to join CLGA; the AGA and Calgary men's association bill this way. We would need to figure out the actual \$ we would charge

Cindy suggests to give lots of notice and following AGA and Golf Canada, etc in their pricing and more consistent and have to figure out what the \$ would be. this would be for 2019/2020.

Monique - we are going to bill according to last years decision by board based on Golf Canada figures as of September 2017 and then reassess in July and perhaps further invoice. What happens when a lady plays in a CLGA event and the club hasn't paid eg River Spirit and had to be called as 4 ladies not going to be accepted. Club then paid but shouldn't have to be strong arm tactics. Like Rileys starts early and some clubs haven't paid. We shouldn't have to threaten.

Sylvie suggested it was March 30 deadline but others said April 30th deadline. We haven't mailed invoices yet. Diane said originally she would do it when she got back as didn't matter if May 1 or 30th as it says in last years notes. Sylvie said had to be in mail now, thought March 15. Diane said she saw nowhere in previous minutes any March date. Sylvie said should've been in notes and that Carolyn was on top and could give her number. Carolyn hounded these GMs.

Letter from last year had wrong date and then it was revised. Diane read job description wherein it does not say anything about invoicing in March or any urgency about it. Says April and May are the months. She has been asked to update her records. Talk about throwing out a club that doesn't pay. 2 years ago Cindy stated minutes had March 30 to send out. Diane said there is a problem. No way to know who's paid etc as she's gone. Suggest assign duty to someone else. Their address be on invoice. Issue came up since Rileys starts early and some ladies clubs hadn't paid.

Sylvie says they sent emails out to GMs. Still only March 30 is on any documentations. Diane says it will be a bit of a process so be patient. The money will be collected.

- **Action Item** - Monique will book meeting for three (Cindy, Monique and Diane) to discuss changes to billing amount but aiming for 2020 on that.

Monique said could be April 30 before all in as March 1 next week and 30 days notice and we still have to send out. Got to go collect data from Golf Canada, emailing no problem. Diane, Monique and Elayne will arrange who will be receiving, recording and depositing payments and will draft covering email to GMs or administrators. Also cc the lady Club Presidents. This will be done as prudent as possible. Club list should show all pertinent emails.

Champs Chair - Margie Nicol

Reported four clubs have not responded - Among them Canyon Meadows, Lakeside Greens, Pinebrook, they're a mess and don't have a rep yet. Final schedule should be out by March 15. I sent survey out 5th Feb regarding champs lunches. Some clubs charge \$25 some \$15 etc. Some pay lunch only for themselves, some pay also for visitor. It has not been consistent. Sent survey to reps to go to Food and Bev manager to see what they were planning to do this year and what they did last year. Received good response. I asked if wanted to go to user fee instead of flat fee at their restaurant. Most said leave as is as the hospitality goes out the door-some wouldn't even come up for lunch. Nothing is going to happen this year but would like this issue to be included in Fall Agenda to be voted on.

Sylvie thought CLGA paid for lunch. Pointed out participant pays. Sylvie says at Country Hills she has never paid lunch. Probably hidden in fees. There's an example as some pay directly, some don't.

- **Action Item** - Monique to add Champs proposal item (to be drafted by Margie) on Fall agenda.

Tournament of Champions - Karen Saunders

Reported September 17 at Sirocco is date. Has to get new plaque done and will get costing on that and then approval.

Medalist - Gaylene Donald/Susan Plum

Reported that everything is online under tournaments and events. First one is May 28 at Lynx Ridge. Some clubs wanted Tuesday but convinced them that most clubs have ladies day or inter club so Mondays it is. Monday July 16 at 10 am at Country Club change in schedule. Monika will change.

Will hop over Debbie to come back later.

Website Administration - Monika Jansen

Reported she changed some of the links. You'll find under tournament and events e.g. Tournament of Champions you can click back to that page without going back to homepage. Also started a media page so for all tournaments if you want you can use Twitter, Facebook etc. Can be repeatedly used. Last year they created their own but now there's a CLGA one of our own. Media page under binders. Password:media and all info on there. All social media for instance for Rileys and all results. Scoring page also added separately for any volunteers working on scoring.

Past President - Sylvie Dugas

Apologized for being late. Big thing we did; Committee of us Cindy, Monika, Carol Patmore and myself, did the analysis on the 2017 survey results. Really good feedback. Spent time deciding what should be included in posting back. North of 400 participants. Think it's ready to post so need to make a decision to post to general membership. Hoping most here have looked at it.

MOTION by Sylvie Dugas to post the 2017 survey results. Seconded by Monique Morrison. All in favour.

- **Action Item** - Monika to post 2017 Survey Results to website

At the end of document we summarized some key points like city amateur courses etc. and learn from that. As we went through survey results we talked about creating tournament guidelines and Monika as tournament liaison is doing that.

2018 wine gift boxes for CLGA tournaments. I'm a partner of Therapy Vineyards and I contacted our marketing guy. They could put a nice box together with a nice white and red for \$50. All we would need to do is put our own labels on it. Monika has contacts for different printing places. I have to go to BC back and forth and could pick up. This cost would be borne by participants of the tournaments. e.g. city amateur label would say CLGA 2018 City Amateur. Thoughts.

Gaylene; I would not put date on it. Only label as we sell. CLGA would bear the cost of putting the label together. Wine label no bearing to CLGA. Diane -Where are we selling these? Do clubs not have issues of selling outside alcohol on their property whether for consumption or not?

Sylvie no it's outside of anything to do with the club. If we said we've got poster up saying "If participants would like to purchase this from CLGA, please contact...". Are we getting profit from this? No profit allowed. Net cost. It came up since we thought they'd like a nice memento to take away. Diane suggested use some as door prizes. Purchase half a dozen maybe if you're giving up on tee gifts. Sylvie - If we could commit and then decide how many we want to buy and even if didn't sell good for other years. Still need to check with GM if allowed to sell. Maureen said what benefit to CLGA since winery getting benefit. Selling it for \$50 but we still have overhead of label cost. Maybe \$2 per box.

It's not a prize so would clubs could object to selling stuff on their property. Concerned about it being liquor. Sylvie said just a poster. Where would customer get it from then. Monique commented CLGA would be paying up front and then out of pocket till selling so with risk. Sylvie said need to commit to 50 or 100 or so boxes each approx \$50. CLGA would be paying \$2500/5000 if 50/100 bottles up front.

We have to decide if we're going to order something. Consensus - We cannot order if we don't know if allowed. Monique asked if we ship to customer or they pick up. Sylvie said that would be decided later. Karen suggesting on registration form to put if participant would be interested in buying this memento. They could then pay tournament fee and \$50 for wine. Diane pointed out accounting nightmare to separate fee and wine cost. Someone has to manage this oversee, buy, collect and deliver. Sylvie said would have to be tournament chair.

Suggestion to throw away tee gift and have some as door prizes. It's a donation then.

Consensus is that we have to find out from GM if even allowed.

- **Action Item** - Amateur and Senior committees to discuss if this is an item they want to go forward and also discuss legal issues with their GM.

Maureen also concerned about using registration funds to buy liquor even for door prizes. If we are giving wine that was donated it would be different. This item will be on agenda for another meeting. Senior Am not meeting till April. Ladies Am not till beginning of May. Sylvie assured it was for a memento. It's ok if it's not done.

3 NEW BUSINESS DISCUSSIONS

5 Year Plan & Publicity - Debbie Cook

Debbie informed she is having heck of a time getting commitments especially for Amateur. Waiting on Earl Grey getting back for 2019. Categorized our member clubs and have a column that says "wonky" executives. These are clubs that don't maybe have a ladies executive like Redwood; however they have a great group of ladies that volunteer for everything. Lynx Ridge cannot put together a tournament committee for Juniors but could have volunteers. So Shannon, Monika and few others have accepted role of tournament committee. That's what we're running up against. We have 3 members of the board that change every year, the President being the exception. When going to a club they cannot always provide the 3 ladies it requires for Amateur tournament. They don't necessarily have an organized ladies club. We have 14 member clubs that are like that which takes them out of the rotation. Got to be better way. We have talked for years about set roles and set terms for positions. A treasurer and secretary are critical positions and therefore should not be rotating every year. Always been that way. They should be on a 2 year term but not leaving the same year. Kicking these clubs out is not the answer as need to support amateur golf. Would lend to more continuity but who's going to take positions on. How do we advertise for positions? Marilyn - We've always prided ourselves in Calgary compared to Edmonton. They have struggled as don't have our set up. Small tournaments, they combined Seniors and amateur. They don't have Rileys, medallist, tournament of champions etc. I realize how complicated things are sitting for this tournament, how they've grown. One thing we have to look at is the high standard it's reached. Every club trying to raise the bar and some point bubble has to burst. Amount of work and people just to maintain standard of the club before. We need a market correction almost. They'll end up dying a bit as not sustainable. Now taking on the onerous task of running a tournament. Things should not escalate year by year - Some clubs get donations easily some don't or the committee doesn't have the time to do it. Things have to be looked at. We want to include all these clubs. Part of being a member of CLGA is to take a turn to host. Eliminating the need of a club to provide 3 board members could be paramount in maintaining inclusion of some clubs. They would just provide tournament chair and perhaps co-chair. Could these clubs then field a tournament if minimal requirements..some yes some no. Our goal is to support amateur golf in the city of Calgary. Can't even approach some clubs for amateur like Heritage Point, Hamptons, Highwood, Lakeside, Lynx Ridge, Maple Ridge, Riverbend; River Spirit, Sirocco, Shaganappi, Spring Bank Links, Valley Ridge, Wintergreen and Woodside. GM's saying no because in list of requirements, they cannot fulfill tournament hosting duties. What about making clubs fulfill other roles if can't host amateur like juniors or lean on for something else. This is basically what's always been

done, Tournament of Champions etc. It's now the big clubs that don't want to host 3 day tournament. Same clubs coming up too often. We have to show that it's beneficial to host. Show them they can make a profit in bar sales, pro shop etc. We have to make it attractive to host. Juniors become managers and pros etc. It's a feeder system. Club's care about \$ bottom line. We have to show GM that lots \$\$ go back to club. \$15 tee gift certificates from pro shop (player would likely spend more); bar sales, door prizes are purchased at host club; etc. Karen pointed out 2 years now T of C on a Monday, host Club has made \$1500 as all sales/prizes through club; albeit they wave green fees. Food and beverage for tournament is just a try break even situation. Monique said task force needed. Debbie said they had one first year she was president. Minutes in archives. Read them. Diane Williams and bunch of volunteers on a committee met for 2 1/2 hours. Under "Special meeting July 29, 2015." We need to make something happen. Only today Lynx Ridge agreed to do Juniors. She should have all 2019 tournaments in place already. Cannot do until she knows what CLGA will look like and what's expected of host club.

Tournament chairs are easy to get. Form a committee and draw from our general membership. Need fresh eyes, younger blood. Talking since 2010. These positions would be from any club. It's hard because President, secretary and treasurer only there because of hosting the Am. Needs to be a process and procedure person almost as things handed down year to year are not consistent. Job descriptions should be up to date for instance. Need for survey dismissed as was discuss at Spring AGM and discuss at all events as these options still do not solve the problem of the 14 clubs that are not fulfilling obligations. The current board have stepped up to plate, so there must be others willing to do it. Maureen - Maybe put a model idea out to membership. Need overall executive for CLGA - one model and a tournament committee that would be another model. You need consistency. This would work for the 14 clubs unable to host because of lack of volunteers or ladies exec. This would be an expert/skilled tournament group that would go in and run the tournament. They would still have to volunteer their course but would not be required to provide the expertise to run the tournament. Just like Shannon and Monika etc are doing for Juniors this year. Maybe 3 or 4 different models could be presented to solve. Have Executive voted in at Fall meetings for a longer term then golf groups to run tournaments - need expertise in both areas.

Debbie agrees the need for 8/10 members on committee/task force from general membership. Models to be determined and presented. Potentially Spring meeting. This year we're taken care of for tournament locations. Debbie has no definite club yet for Amateur 2019, perhaps Earl Grey. They haven't hosted since Seniors in 2012. 2019 she has River's Edge slated for seniors, River Spirit for juniors, Highwood for Tournament of Champions and Pinebrook for Champs windup. Country Club not on list as doing renovations again. Doing sandtraps. They've committed to 2022 Amateur. Earl Grey lost 120 members so potentially problem with them. The stalwarts are not being replaced with younger players and this is a problem. The whole golf industry is shrinking because of this. We're caught in middle because of our structure. The survey also indicates this fact. Huge amount of responses were from seniors giving information therefore we're maybe not getting the full picture.

Monique asked Debbie to write an email as to what she's looking for and shoot it by Monika and her and will potentially look at how to mail chip it out. See what response they get and perhaps if we can get some results for our March 21st meeting.

- **Action Item** - Debbie to write email re above and send to Monique and Monika
- **Action Item** - Monika to send out the email to general membership.

4 NEXT STEP/ACTION ITEMS

President - Monique Morrison

Presented gift to Sylvie Dugas to thank her for her hard work of last year and continuing to stay committed.

I will put out email with action items and see everyone back here 7pm on the 21st March.

5 ADJOURNMENT OF MEETING

MOTION to adjourn the meeting by Monique at 9:47 pm. Seconded by Elayne MacDonald.

Respectfully Submitted

Elayne MacDonald, Secretary